

LANCASTER offers you the opportunity to register your product online at lancasteritaly.com by filling in a form. Online registration of your LANCASTER product is a must, please register it, print and send a copy of this registration when you are going to send your LANCASTER product for repair. We would like to thank you very much for choosing a LANCASTER product. LANCASTER team (info@gpalancaster.com) is always at your complete disposal to solve any problem under the guarantee terms and also after the expiry of your guarantee.

We certify that your purchase is genuine and has been manufactured following LANCASTERS's expertise in terms of style, material and technology.

We certify that this is an "original" LANCASTER product. Your LANCASTER product is guaranteed against defects in material & workmanship for two years from the date of your purchase, provided that it has been sold by an authorized LANCASTER dealer (including online dealers). Within this period repairs will be performed without charges, except in case of damage caused by accident, lack of care, neglect, misuse or attempted repairs.

If the product requires assistance please put a memo of defect you have discovered. Don't forget to communicate us your complete contact details (including phone number & e-mail address) for necessity.

Each LANCASTER watch is provided with electronic user's manual in English; to download the instructions of your watch, please visit us at our [download page](#).

This guarantee does not cover the battery (for watches). When you find suddenly the watch stopped, LANCASTER suggests to verify the status of your watch battery first and, if required, change it at any watch service center. Our general service center is located in ITALY (see below); we suggest, before shipping, to verify the address on our homepage.

GPA S.R.L. VIA ROBERTO DA BARI 120 BIS, 70121- BARI (ITALY)

LANCASTER bears just the cost to repair the product. All the other costs like postage, insurance, shipping, duty & taxes to ship the product and return it are at your charges.

Please double check your details for a better future service. Do not hesitate to contact us anytime at info@gpalancaster.com for any after sale service enquiry, our staff will be always happy to assist you with pleasure.

Lancaster Italy
Customer Service

For further information please visit <http://www.lancasteritaly.net/content/21-guarantee-activation>